

OPERATIONS & MAINTENANCE ESSENTIALS

GPRO Operations & Maintenance Essentials (O&M) has been completely revamped to provide building professionals with strategies to improve efficiency, comfort, and health. Participants leave with at least three immediately actionable measures and the next steps needed to achieve them.

This 14-hour course is ideal for property managers and building staff in multifamily residential and high-rise commercial buildings, including: building superintendents, operators, facility and property managers, operating engineers and stationary engineers.

This course can be scheduled to meet the needs of your organization and includes the certificate exam.

TOPICS COVERED

- Fundamentals of Building Green
- O&M in Green Buildings
- Building Performance Metrics
- Building Envelope
- Water Use
- Heating, Cooling & Hot Water
- Indoor Air Quality
- Lighting
- Waste Reduction
- Resilience
- Commissioning Existing Buildings
- Action Plan

AT THE END OF THE COURSE, YOU WILL BE ABLE TO:

1. Take a systemic approach to operating and maintaining your building.
2. Evaluate the performance of your building.
3. Describe at least three immediately actionable measures that will improve the health, energy or water efficiency of your building and the next steps needed to achieve them.
4. Explain the costs and benefits of those measures.

CLASS AVAILABLE THIS SPRING

DATES

[March 6 & 13, 9:00am - 5:00pm](#)

The certificate exam takes place at 3:45pm on day two.

COST

\$350 for Urban Green Council members and \$400 for non-members. *Price includes course materials and certificate exam.*

LOCATION

Urban Green Council
55 Broad Street, 9th Floor | New York, NY, 10004

CONTINUING EDUCATION CREDITS

GPRO O&M qualifies for 12 AIA and GBCI CE Credits. See gpro.org/faq for details.

WHAT STUDENTS SAY

"This training has been one of the MOST important and informative trainings of my life. I look at life through very different eyes now; not only in the workplace, but at home as well. Thank you for changing my life."

— Carmen Quarles,
Parks Academy, Queens

IN 2018, **90%** OF
NEARLY **90%** OF
STUDENTS SAID THAT THEY
WOULD **RECOMMEND** O&M TO
A COWORKER OR FRIEND